



ROYAL HISTORICAL SOCIETY OF VICTORIA INC.

239 A'Beckett Street, Melbourne 3000

RHSV Award of Merit Nomination of Liz Bath 7 April 2020

Liz Bath first joined the RHSV in 1992 and has been one of our most valuable volunteers since 2010. Liz is also a volunteer for Vision Australia.

Liz Bath is our Membership Secretary (Hon) and for many years she has kept a tight rein on a growing and complex membership structure. There have been many structural changes, especially in the last few years, as we moved our membership database from Excel spreadsheets to an online CRM, Zoho. We rebuilt the website allowing members to join and renew their memberships online and we completely overhauled the membership structure introducing new categories and tripling the size of the structure through introducing three different levels of delivery of membership benefits. Liz has coped with all this change with much grace under pressure.

Zoho is a work in progress like all good databases and Liz gives us robust feedback on how it is or is not working for her. This intelligent feedback is invaluable if we are to grow as an organisation and improve our operations. Liz has also overseen accelerated growth in new members which is testing for any organisation with limited resources.

Liz volunteers one day each week in the RHSV rooms but she also now has access to the website and database from home so often puts in extra hours over the weekend. This is especially valuable now that we have effectively closed due to COVID19.

Liz Bath is also a valuable member of the Membership Development Committee.

Liz is a delight to work with – not just intelligent but with a lively sense of humour. We have much pleasure in nominating Liz Bath for an Award of Merit in 2020.

Rosemary Cameron
Executive Officer

Jillian Hiscock
Collections Manager